



Cllr Stuart Selleck
Chairman of Audit & Governance Committee
Surrey County Council
c/o Room 122
County Hall

CABINET MEMBER

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Dear Cllr Selleck

Thank you for your letter on the issue of credit balances in the Adult Social Care Debt. As you rightly note there is an issue in clearing the credit balances made a little more complicated by the division in processes of two separate functions within the Council.

Dealing with the Adults perspective, capturing data at an early stage is an essential first step in obtaining details of next of kin etc, the current AIS system is complicated and this initial step is not always obvious to the care practitioner when first entering the clients information. It is expected that the new system provided by Liquid Logic will assist with this issue.

As to your comment of moving the record keeping to the Business Service is problematic due to data protection issues as the AIS system contains significant personal information.

I will assure you however, that this item is under review.

Yours sincerely

Melville Few
Cabinet Member for Adult Social Care, Wellbeing and Independence
County Councillor for
Virginia Water, Lyne, Longcross, Thorpe and Ottershaw

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